

PSYCHO-SOCIAL REHABILITATION CENTER, INC. -DBA

# Fellowship House

## Annual Report 2015-2016



**"Everyone Has Something to Offer"**

5711 South Dixie Highway, South Miami, Florida 33143

# VISION

Fellowship House's vision is to be the premier provider of comprehensive psycho-social rehabilitation services to individuals with severe and persistent psychiatric disabilities including individuals with co-occurring disorders.



# MISSION

It is the mission of Fellowship House to assist adults with severe and persistent psychiatric disabilities and individuals that also have co-occurring substance abuse disorders, achieve the maximum level of community integration and self reliance. This is accomplished by providing a comprehensive continuum of programs and services offering supportive opportunities for vocational and social rehabilitation as well as residential options, psychiatric and case management services. Fellowship House is committed to helping the persons served, who are referred to as "members," to better understand their illness, develop coping strategies, improve their quality of life and experience recovery.

## BOARD OF DIRECTORS

Albert Klomprens, Chairperson

Publio M. Santana, Secretary

Nancy Green, Treasurer

Irving Kreisberg, Member at Large

Raul Milian

Rosemary Smith Hoel, MS, LMHC, CAP, President and CEO

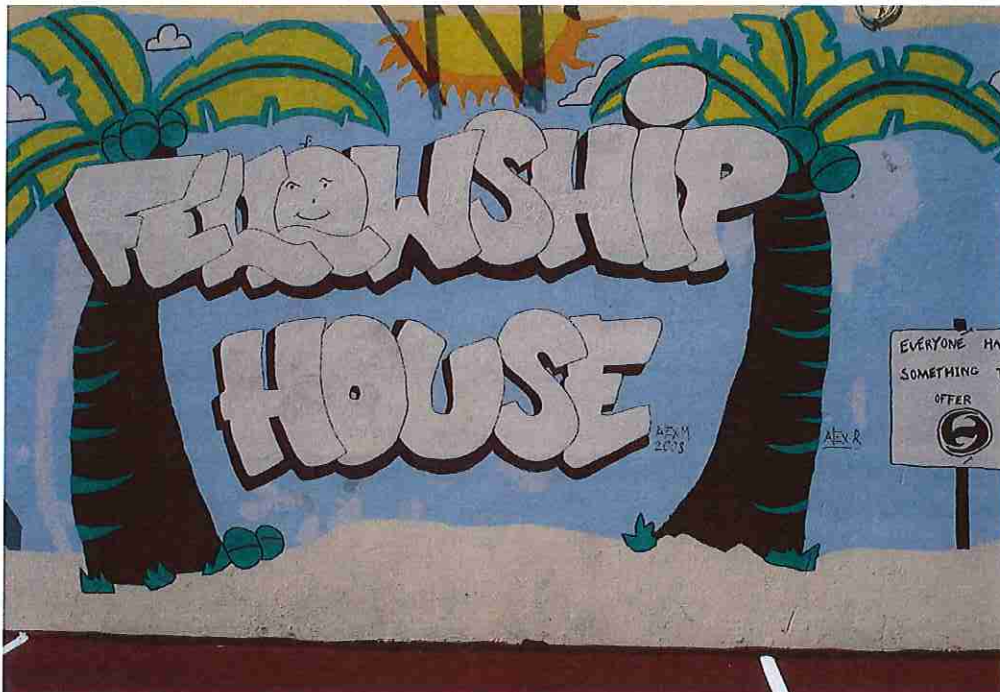
## EXECUTIVE STAFF

Rosemary Smith Hoel, MS, LMHC, CAP, President and CEO

Cristy Martinez, MPA, Vice President of Administration

Marta Sanchez, MPA, Vice President of Operations

Amy Miller, MPA, Vice President of Behavioral Health





A message from:

*Rosemary Smith Hoel, President and CEO*

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Fellowship House continues to be recognized as the premier provider of Psycho-Social Rehabilitation services. The efforts of our staff, board members and supporters continue to keep us on a path of success. Here are some examples of our achievements:

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- Fellowship House's partnership with the South Florida Behavioral Health Network continued to thrive as we were awarded a large grant to provide residential services geared to members with criminogenic histories. The recurring funds amount to an increase to our contract of about \$340,000 annually.
- Fellowship House completed its full transition to our AWARDS electronic health record (EHR) during this year with the successful transmission of state data files completed entirely from the new system.
- In another significant technological advancement for our agency, Fellowship House migrated its e-mail system and shared network folders to Office 365. Through the use of Office 365 mail and Sharepoint, staff can now access not only e-mail but important agency documents from any web enabled device. Staff can also work concurrently on documents, reports and plan and save this vital information on One Drive.
- The Florida Department of Transportation awarded Fellowship House a new transit van which added to the current fleet of vehicles. These vans and the drivers who manage them provide an important service for members who are unable to utilize public transportation.

I'd like to thank the dedicated Fellowship House staff who constantly work towards providing the highest quality services possible. The past year has been a tough one, where we saw more significant effects of Medicaid MMA after its implementation in July 2014. This has impacted our funding streams, billing operations and the administrative workload required of direct service staff. However, through our excellent partnerships, we were able to diversify our revenue sources more than ever before and reduce over-reliance on one sole funder. Our ability to continue to advance to new technologies also helps reduce some of the burden that the new environment poses. We remain committed to our members and I appreciate everyone's efforts to continue to ensure we remain a premier Psycho-Social rehabilitation agency in our community.





# Fellowship House

*Is a private, not for profit rehabilitation*

*agency that provides comprehensive mental health services to individuals that experience psychiatric disabilities as well as those with co-occurring disorders. The overall goal of the agency is to improve the quality of life for these individuals and assist them in achieving the maximum level of community integration and self-reliance. By providing a structured, community based program that concentrates on the development of social, vocational and personal skills, Fellowship House empowers clients to live successfully in the community and avoid reliance on restrictive institutional facilities.*



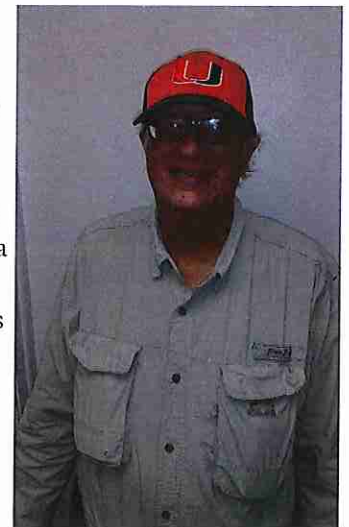
## A YEAR IN REVIEW

Throughout the 2015-2016 fiscal year, Fellowship House provided high quality services to 963 adult men and women diagnosed with mental illness and those with co-occurring disorders. Our comprehensive continuum of programs include:

- ◆ Psycho– Social Rehabilitation (PSR) provides members with supportive opportunities to enhance social, interpersonal, vocational and basic living skills with the goal of achieving maximum community integration.
- ◆ Club Fellowship is based in Clubhouse International’s standards for Clubhouse Programs. The clubhouse model is a well– tested evidence-based recovery model that has been international proven to be highly effective.
- ◆ Case Management provides coordination of necessary services as indicated on the members’ individualized service plan. Linkage is provided to services such as health care, psychiatric services and vocational /educational training.
- ◆ Outpatient services assists in obtaining quality mental health treatment and therapeutic services. Services include consultation and evaluation, assessment, treatment plan review, individual, group and family therapy.
- ◆ Community Housing offers a continuum of residential settings ranging from supervised, transitional residential treatment to permanent supportive housing. Staff caters their support and service delivery to individual member need and assists with skills associated with daily living, such as self-care skills and interpersonal communication.
- ◆ Florida Assertive Community Treatment (FACT) is an evidenced based model designed to assist people to live as independently as possible in the community. The FACT team offers comprehensive services through a multidisciplinary team to individuals with severe and persistent mental illness who do not respond to traditional treatment models.

## MEMBER SUCCESS STORY

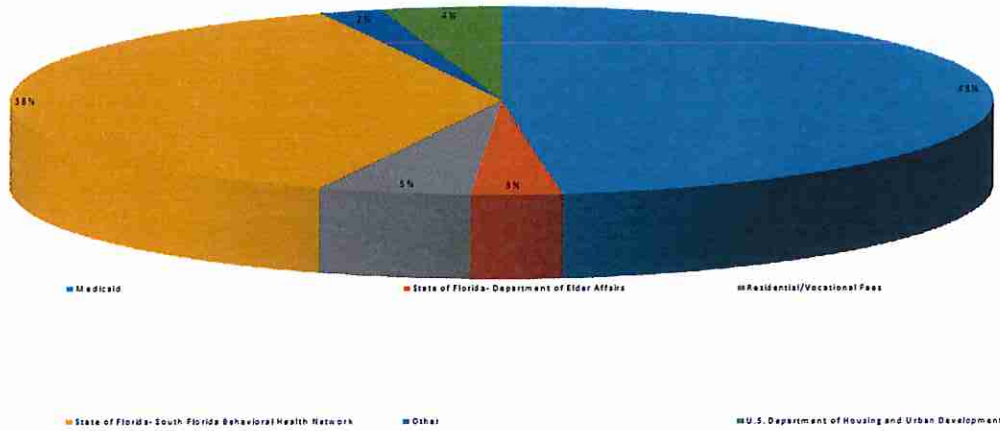
Eddie J. has been a member of Fellowship House since the early 90’s and has continuously shown what it means to be a role model. “I volunteer with the maintenance and transportation departments, I run the snack shop, and help cook at Club Fellowship.” These only skim the surface of Eddie’s contributions to the Fellowship House community. When asked what his defining moment of success was, he stated, “my hard work.” He also suggests that this is one way for others to get where he is today, “Work hard and don’t give up.” When asked what he enjoyed most about being at a Fellowship House, Eddie remarked that he liked, “The people; members and staff.” In 2016, Eddie won the Marjorie Brassil Award, recognizing all that he has done for his peers and the agency as a whole. He described being a role model in the community requires, “being a leader in some way and taking charge.” Now that he is gaining experience in the culinary field by working in the Club Fellowship kitchen, he stated his next goal would be to work in a kitchen someday out in the community.



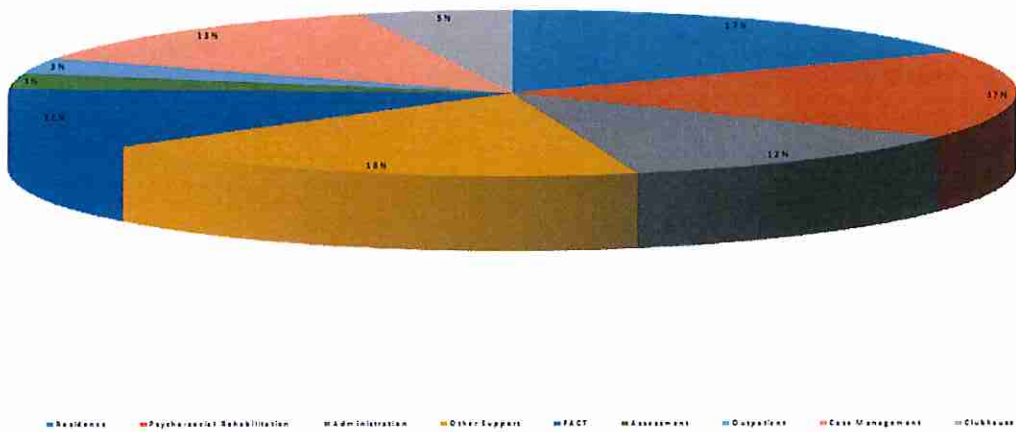
# Financial Data 2016

as per Audited Financial Statements

Funding & Revenue by Category



Expenditures by Cost Center





# Member Demographics

## 2015-2016

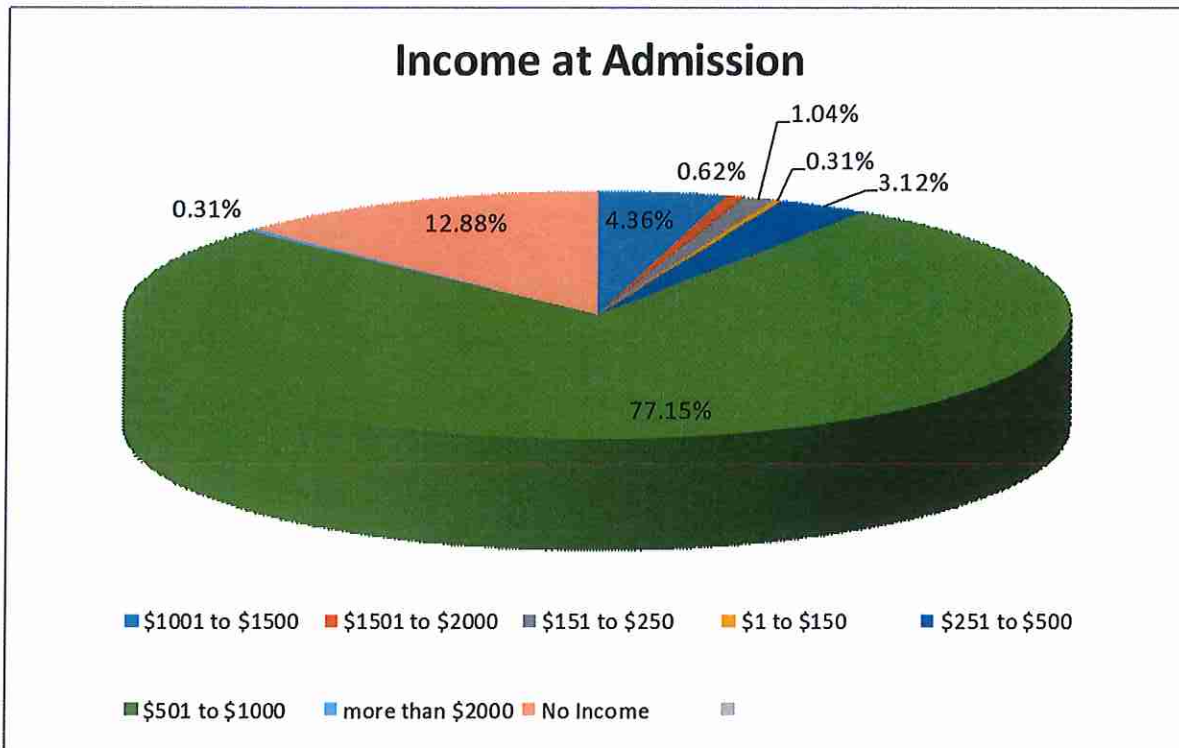
Demographic Information for members served during the 2015-2016 fiscal year

Gender	
Count	Percent
618	64.17%
345	35.83%

Age		
	Count	Percent
20's	127	13.19%
30's	174	18.07%
40's	173	17.96%
50's	254	26.38%
60's	191	19.83%
Aged	43	4.47%

Race and Ethnicity		
	Count	Percent
White	590	61.27%
Multi-Racial	34	3.53%
Black	327	33.96%
Native Hawaiian or Other Pacific Islander	3	0.31%
Asian	5	0.52%
American Indian or Alaskan Native, Black	1	0.10%
American Indian or Alaskan Native	3	0.31%
Cuban	245	25.44%
Haitian	29	3.01%
Mexican	3	0.31%
Mexican American	3	0.31%
None of the above	510	52.96%
Other Hispanic	110	11.42%
Puerto Rican	41	4.26%
Spanish/Latino	22	2.28%

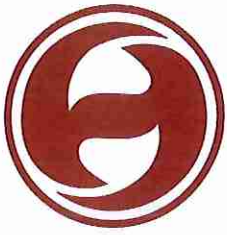
# Member Demographics 2015-2016



## Member Funding Sources

Funding Sources	# of Members
State Contract Funded	240
Magellan	261
Psychcare	257
Medicaid	191
United	155
Various HMO's	130
Medicare	80
Charity	61
Self-pay	4

\*Note: these numbers may include duplicates for members whose funding sources changed or had multiple funding sources during the 2015-2016 year .



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# Fellowship House

*If you are interested in learning more about Fellowship House, please feel free*

*to contact the agency via:*

*Phone (305) 667-1036*

*Fax (305) 667-4938*

*or visit us on the World Wide Web at*

*[www.fellowshiphouse.org](http://www.fellowshiphouse.org)*



## South Miami Campus

*5711 South Dixie Highway*

*South Miami, FL 33143*

## Palmetto Bay Campus

*9823 Hibiscus Street*

*9827 Hibiscus Street*

*Palmetto Bay, FL. 33157*



*Palmetto Bay, FL 33157*

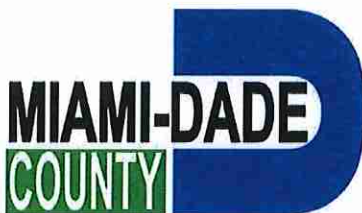
*(305) 740- 2420*

*[www.clubfellowship.org](http://www.clubfellowship.org)*

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